



727-442-3149
sales@stanleysportssupply.com
2090 Palmetto Street
Clearwater, FL 33765
stanleysportssupply.com

Stanley Sports Supply Sales Policies

These Sales Policies supplement and are incorporated into the Terms and Conditions of Sale (the “Terms”) governing all sales of Goods by Stanley Sports Supply to Dealer. Capitalized terms not defined herein have the meanings set forth in the Terms. In the event of any conflict between these Sales Policies and the Terms, the Terms shall control. These Sales Policies are subject to change by Stanley Sports Supply at any time and for any reason in its sole discretion.

SALES POLICY: Stanley Sports Supply sells and ships directly to retailers who stock and resell the merchandise we distribute. Retailers must have a permanent business location with posted hours of operation open to the public.

DEALER QUALIFICATION: Dealer must operate a bona fide retail business for the resale of Goods to consumers and maintain a permanent, nonresidential business location with posted hours of operation open to the public. Dealer shall, upon request, provide Stanley Sports Supply with documentation reasonably required to verify Dealer’s qualification status, which may include, without limitation, a current resale or sales tax exemption certificate, photographs of Dealer’s storefront and interior, and trade references. Submission of an application, resale certificate, or other information by Dealer does not obligate Stanley Sports Supply to open a Dealer account, extend credit terms, or sell Goods to Dealer, and Stanley Sports Supply may approve or reject any Dealer application in its sole discretion.

ACCOUNT ELIGIBILITY; RIGHT TO SUSPEND OR TERMINATE: Stanley Sports Supply sells and ships Goods only to qualified retailers who purchase Goods for resale in the ordinary course of their business. Dealer acknowledges that Stanley Sports Supply may, in its sole discretion, decline to open a Dealer account, suspend shipments, revoke credit terms, or terminate Dealer’s account at any time if Stanley Sports Supply determines that Dealer does not, or no longer, meets its dealer qualification criteria, if Dealer is purchasing Goods primarily for personal or nonresale use, or if continued sales to Dealer are otherwise inconsistent with Stanley Sports Supply’s business or channel strategies. Nothing in these Sales Policies or the Terms shall be construed to obligate Stanley Sports Supply to sell Goods to any particular Dealer or to continue any Dealer relationship.

CREDIT POLICY: All credit limits are subject to change based on changing creditworthiness. Unless payment terms are approved for Dealer by Stanley Sports Supply in advance, all orders shall be either cash on delivery or paid in advance of shipment. Payment terms for approved Dealer accounts will be net thirty (30) days from the date of invoice unless otherwise specified. Stanley Sports Supply accepts payment by check, ACH, wire transfer, and credit card. A processing fee of three percent (3%) applies to all credit card transactions as further described under the Pricing Policy below. Stanley Sports Supply reserves the right to reduce or revoke credit terms at any time based on account performance, payment history, or other factors in Stanley Sports Supply’s sole discretion.

PRICING POLICY:

- All prices are subject to change without notice.
- Sales of closeout merchandise are final.
- A 3% processing fee applies to credit card transactions. This fee will be added to the total invoice amount for any order paid by credit card.

SHORTAGES/DAMAGES: Please report any shortages or damages to your account executive or contact our office at 800-282-6306 or 727-442-3149 within seven (7) days of delivery. If a product is damaged in transit, please follow the steps set forth below. **FAILURE TO REPORT SHORTAGES OR DAMAGES WITHIN SEVEN (7) DAYS OF DELIVERY MAY RESULT IN DENIAL OF DEALER’S CLAIM.**

- **When a damaged package is delivered by service please get pictures:**
 - Do not open the package. Get pictures first.
 - Take a picture of label and box damage.



727-442-3149
sales@stanleysportssupply.com
2090 Palmetto Street
Clearwater, FL 33765
stanleysportssupply.com

- **Open the package/packages:**
 - Take pictures of damaged product/products. Images need to be clear and show damage.
- **Reach out to your Account Executive if damage is found. Within 7 days of delivery.**
 - Provide following information for credit process to be started:
Invoice Number
Item Number and UPC data
Quantity of how many were damaged
Supply photos of damaged product/products

RETURN POLICY:

- All non-defective returned goods must be in original, unmarked factory packaging and resalable as new. A 15% restocking fee applies to all returns requested more than seven (7) days after the date of the applicable invoice. All returns require prior written return authorization from Stanley Sports Supply.
- Special Order (non-stock) items require factory authorization for return and must not be returned directly to Stanley Sports Supply. Any Special Order item returned to Stanley Sports Supply without factory authorization will be refused or returned to Dealer at Dealer's expense, and Stanley Sports Supply shall have no obligation to issue credit for such items.
- All returns must include proper paperwork before a Credit Memo is issued.

FREIGHT POLICY: Freight charges are based on the invoiced amount of the shipment.

- Orders under \$750.00 will receive a \$15.00 shipping and handling charge.
- Orders \$750.00 and over receive free freight.

All orders under \$250.00 will receive a \$10.00 small order fee.

*All orders under \$1200.00 will receive a one-time \$15.00 Oversized Handling fee if **oversized items** are included.*

(An **oversized item** is defined as requiring a shipping box exceeding 48 inches in length, has a combined length and girth over 130 inches, or weighs 50 pounds and over. Stanley Sports Supply does not ship anything over 96-inch length box size)

OPENING ORDER MINIMUM: Stanley Sports Supply may establish minimum opening order requirements for Dealer accounts, which may vary based on Dealer type, territory, or other factors in Stanley Sports Supply's sole discretion. Current opening order minimums applicable to Dealer, if any, will be communicated by Stanley Sports Supply at the time Dealer's account is opened or as otherwise notified to Dealer from time to time. Stanley Sports Supply reserves the right to refuse any order that does not meet the then-current opening order minimum applicable to Dealer.

SAME DAY SERVICE: Same day pick up orders will incur a \$50.00 fee.

DROP SHIPMENTS:

- All orders must meet the manufacturers' minimum requirements.
- Returns must be sent directly to the manufacturer.
- Dealers are responsible for all applicable shipping and handling charges.

FOREIGN DEALER POLICY: Additional terms may apply to Dealers located outside the United States or to shipments of Goods outside the United States. Unless otherwise agreed in writing by Stanley Sports Supply, (a) all orders to foreign Dealers or for export shall be paid in advance by wire transfer or other method approved by Stanley Sports Supply, (b) Dealer shall be responsible for all freight, customs duties, taxes, brokerage fees, and other charges associated with export and import of Goods, and (c) title and risk of loss shall pass in accordance with the Terms. All export and re-export of Goods remain subject to the U.S. Export Control Regulations and other applicable laws as set forth in the Terms.